

Cost-effectiveness
Access to Talented Workforce
Proven Results

Flexibility & Scalability Quality Assurance

The Benefits of Outsourcing

# Why Choose PANDR

www.pandroutsourcing.com

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No additional overhead costs

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### WELCOME

# INTRODUCTION

#### **OVERVIEW**

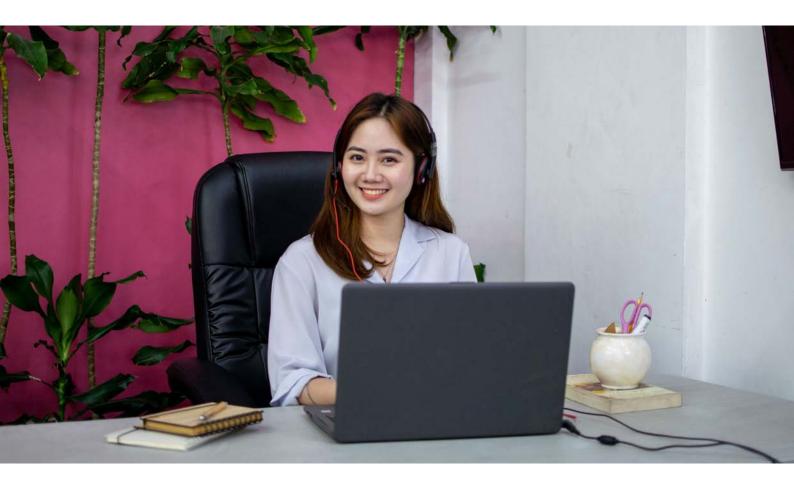
**PANDR Outsourcing** is a Small to Medium Business (SMB) Outsourcing Specialist with a mission to provide high-quality outsourcing services. Having a deep understanding of the unique needs and challenges faced by SMBs, our goal is to help businesses find the most qualified, reliable, and dedicated talent they need to guarantee their business success.

With a highly-skilled team of experts, PANDR Outsourcing is committed to providing its clients with the best outsourcing services to help them reach their full potential. PANDR OUTSOURCING

# Small To Medium Business Outsourcing Specialists

### **Cost-Effectiveness**

The cost-saving benefits of outsourcing and remote hiring from the Philippines can make a significant impact compared to hiring locally. Small to medium-sized businesses can now enjoy lower labour costs and reduced overhead expenses while still having access to a talented and dedicated workforce.



# Some of the cost-saving advantages of outsourcing to the Philippines in comparison to local hiring include:

#### **Lower labour costs**

The average salary for professionals in the Philippines is significantly lower compared to many Western countries.

#### No additional overhead costs

Hiring remotely eliminates the need for office space, equipment, and other overhead costs associated with a local employee.

#### **Tax incentives**

The Philippines government offers a number of tax incentives for companies that outsource to the country.

#### Increased productivity and efficiency

Filipino workers are known for their strong work ethic, technical skills, and efficiency, allowing for increased productivity and cost savings.

#### Access to a global talent pool

The Philippines has a large and well-educated talent pool, giving companies access to a wide range of skilled professionals at a lower cost.

By considering these factors, businesses can significantly reduce their operating costs while maintaining high levels of productivity and quality.

At PANDR Outsourcing, we take advantage of these cost-saving benefits by offering cost-efficient solutions that access a talented pool of dedicated remote workers. Our approach delivers substantial cost savings for our clients, reducing labour costs while providing quality assurance and project management support to ensure that work is completed to the highest standard.

# Access to Talented Workforce

The Philippines is home to some of the most talented and highly driven workforce, particularly in technical fields, ready to meet the outsourcing demands of any type of business. This workforce comprises well-educated and English-proficient professionals, ensuring smooth communication with clients and customers.



In addition, the Filipino culture is known for its strong work ethic and customer-oriented approach, making the country's workforce a valuable asset for businesses looking to outsource.





Technological advancements and improved communication have made it possible for these highly-skilled individuals to work from anywhere, making them accessible to companies worldwide.

PANDR Outsourcing leverages this resource by offering world-class support in various fields, such as Customer Service, Admin Assistance, Bookkeeping and Accounting, Creative and Marketing, IT Development, and more. Our dedicated team is committed to delivering high-quality results to clients, enabling them to reach their goals and objectives.

### **Proven Results**

Our clients' success stories highlight the remarkable benefits of outsourcing and remote hiring for businesses. From improved customer satisfaction and reduced operational costs, to increased accuracy and efficiency, the following statistics and case studies demonstrate the positive impact of partnering with PANDR Outsourcing.

A leading financial services company outsourced its customer service operations, resulting in a 30% increase in customer satisfaction and a 20% reduction in operational costs.



A retail company outsourced its back-office operations, including accounting and data entry. This resulted in a 40% reduction in administrative costs and improved accuracy and efficiency in these operations.



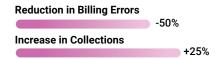
A manufacturing company outsourced its supply chain management operations. This resulted in a 30% reduction in lead time and a 20% increase in inventory accuracy.



A technology company outsourced its technical support operations, which reduced average call handle time by 50% and increased the first call resolution rate by 30%.



A healthcare company outsourced its medical billing and coding operations. This resulted in a 50% reduction in billing errors and a 25% increase in collections.





Outsourcing services provide businesses with a significant degree of flexibility and scalability. This is because outsourcing allows companies to access a wider pool of skilled resources, thereby enabling them to scale their operations and expand their businesses without being limited by the availability of in-house talent.

With PANDR Outsourcing, companies can easily adapt to changing market conditions and respond to new business opportunities. They can also avoid the costs and complexities associated with hiring and training new employees, as well as the ongoing expenses associated with maintaining a full-time workforce.

In addition, outsourcing services can be tailored to meet the specific needs of a company. This means that businesses can choose to outsource only certain aspects of their operations, such as customer service or technical support, or they can opt for a full-service outsourcing solution that covers all of their business functions.

This level of customisation makes outsourcing a highly flexible and scalable solution for businesses of all sizes and industries. Whether a company needs to expand their operations, adapt to changing market conditions, or simply improve their overall efficiency, outsourcing can provide the resources and expertise they need to succeed.

## **Quality Assurance**

At PANDR Outsourcing, we are dedicated to providing our clients with outstanding results. To achieve this goal, we have put in place quality assurance measures to guarantee the quality of our work, including:



#### Standard Operating Procedures (SOPs)

Detailed procedures are established to ensure consistency and quality in the delivery of services.



#### **Quality Training**

All employees undergo regular quality training to improve their skills and knowledge.



#### **Performance Monitoring**

Ongoing employee performance monitoring by their respective Customer Success Manager to ensure that quality standards are met.



#### Feedback Mechanisms

Clients are provided with regular feedback mechanisms, such as surveys and progress reports, to voice their opinions and offer suggestions for improvement.



#### **Technology**

PANDR invests in the latest technology to automate processes and ensure that work is delivered accurately and efficiently.



#### **Continuous Improvement**

PANDR is constantly seeking ways to improve processes and services to provide the best quality work to our clients.

Our commitment to quality, along with our flexible and scalable outsourcing solutions, makes us a reliable partner for businesses looking to support their operations and achieve their goals.

# conclusion

PANDR Outsourcing provides businesses with comprehensive outsourcing solutions, including access to a talented pool of professionals in the Philippines, flexible and scalable options, cost-effectiveness, and a focus on top-quality results.

Ready to build your offshore team in the Philippines? Let PANDR Outsourcing help you find the right talent for your business. We offer customised outsourcing solutions to fit your needs at the best price.

Speak with our outsourcing experts today at <a href="mailto:info@pandroutsourcing.com">info@pandroutsourcing.com</a>







1300 014 383



5/140a Chapel St, Windsor, 3181



www.pandroutsourcing.com